



July 8, 2020

Good day!

I'm happy to finally be able to reach out to you with some good news. It's been a long and frustrating road since we were mandated to shut down in March and we're really looking forward to seeing our Club Cabana members again.

Over the past few months, we've taken advantage of the quiet to make some improvements and complete many maintenance tasks. We think you'll really like our friendly Sea Lion who now peeks out from the waterfall over the wading pool.

As Algoma is still in Stage 2 of Ontario's Re-opening Plan, there are still some limitations to the facilities that are permitted to be open in Club Cabana. This is completely outside of our control. However, we are hopeful that the Ontario Government will move to Stage 3, allowing us to open all of our facilities by the time we open to members on **Monday, July 20, 2020**. The current facilities that are available in Club Cabana and Tempospa are:

- The main pool
- The wading pool

In addition, how we operate our facilities has changed. While we always took pride in maintaining a squeaky clean facility, our staff are now following a set of Double-Down sanitation practices. In addition:

- Facility occupancy is reduced.
- Hours of operation will be 7am to 12pm and 5pm to 9pm daily for the foreseeable future.
- All members will be required to register for specific times of use. We will be posting information on how to reserve times on the Water Tower Inn website (watertowerinn.com/pools) and have information available in Club Cabana by Friday July 17th 2020.
- You will be required to complete a Covid Self-assessment form to enter the facility before each visit.

If you pre-paid your membership, we will automatically extend it by the number of days missed. If you pay for your membership by pre-authorized payments, your next payment will be withdrawn on August 1, 2020. Please note your last pre-authorized withdrawal was taken on March 1, 2020.

Please note that all members will be required to complete a new membership agreement reflecting the changes identified above prior to or at the time of your first visit. This can be done from 5pm – 9pm until July 19th or during Club Cabana operational hours once open to members on July 20th.

For all further updates, please visit watertowerinn.com/pools. If you have further questions or inquiries, please email clubcabana@watertowerinn.com or phone 705-945-7611 and leave a voicemail. We will respond to your inquiry within 48 hours.

We sincerely thank you for your continued membership and understanding in this unrivaled situation. We appreciate your loyalty and look forward to welcoming you back soon.

Kindest regards,

JJ Hilsinger